



Changing the Way We  
Work, Live, Play and  
Learn.

**CSAP**

Evi Kechagia  
Systems Engineer

# Cisco Sales Associates Program



Top Talent



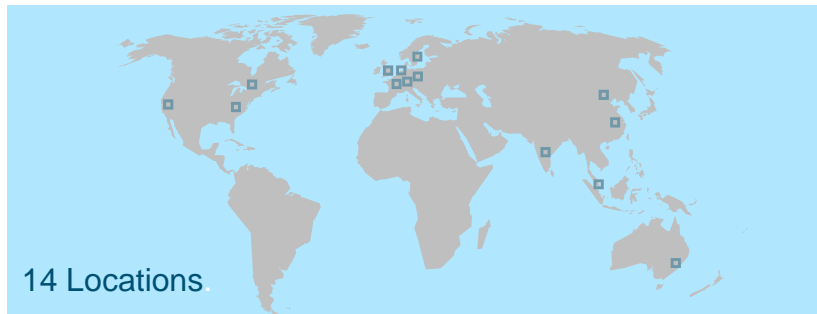
Diversity



>2000 Alumni



Giving Back



14 Locations



Industry Awards



Transformation



Future Leaders





# Associate Career Roadmap

## CSAP

4-6 months Bootcamp

6-8 months On-The-Job Experience

Assessments & Certifications

@ CSAP Training Hubs

## GVS&E

- VSAM (VAM, VPAM, VSS) role:

Individual Territory & Quota

GVS&E Local Hubs

- VSE role:

Assigned to a Country

GVS&E Local Hubs

## GVS&E or Field

Field roles

ASR / ASE

Year 1 - CSAP

Year 2 – GVS&E

Year 3 and Onwards

VSAM / VSE

GVS&E or other roles





**Ongoing Assessments**  
Assessed Role Plays  
Monthly Manager Observations

## Sales & Professional Skills Training

Selling at Cisco: Customer Lifecycle Selling Model  
ASE Sales Essentials  
Financial Selling

Delivering Persuasive Presentations with Confidence  
Professional Skills Workshop  
Personal Brand  
Giving and Receiving Feedback  
Inclusion and Diversity  
DISC  
Leadership Skills

## Business Outcomes Training

Partnering at Cisco  
Services  
Recurring Revenue and Value  
Real Deal Speakers

## Cisco Certifications

Stretch Mandatory

{ Cisco Certified Network Associate (CCNA)  
Cisco Certified Network Professional (CCNP)

{ Cisco Certified Design Associate (CCDA)  
Cisco Certified Design Professional (CCDP)  
Cisco Certified Internetworking Expert (CCIE)

## Architectures Training

Components of a Network  
CCNA Bootcamp  
Cross-Architecture Solutions with  
Design & Whiteboarding\*  
EN LAN\*  
EN Mobility\*  
WAN\*  
Data Center, Cloud, SDN\*  
Collaboration\*  
Security\*  
IOT & Digitization  
Services  
Recurring Revenue and Value  
Programmability by Architecture  
Service Provider  
Demo & dCloud  
Software by Architecture  
DevNet Express

# ASR Curriculum

## Ongoing Assessments

Assessed Role Plays  
Technical Exams  
Monthly Professional Behavior

## Sales & Professional Skills Training

Selling at Cisco: Customer Lifecycle Selling Model  
The Engaging Sales Conversation  
Financial Selling  
Creating Awareness of Needs  
Assessing Alternatives and Risks  
Negotiating  
Achieving Results  
Practicing Sales Skills with Customer Simulations  
Delivering Persuasive Presentations with Confidence

Professional Skills Workshop  
Personal Brand  
Giving and Receiving Feedback  
Inclusion and Diversity  
DISC  
Leadership Skills

## Cisco Certifications

Cisco Business Architecture Analyst (DTBAA)

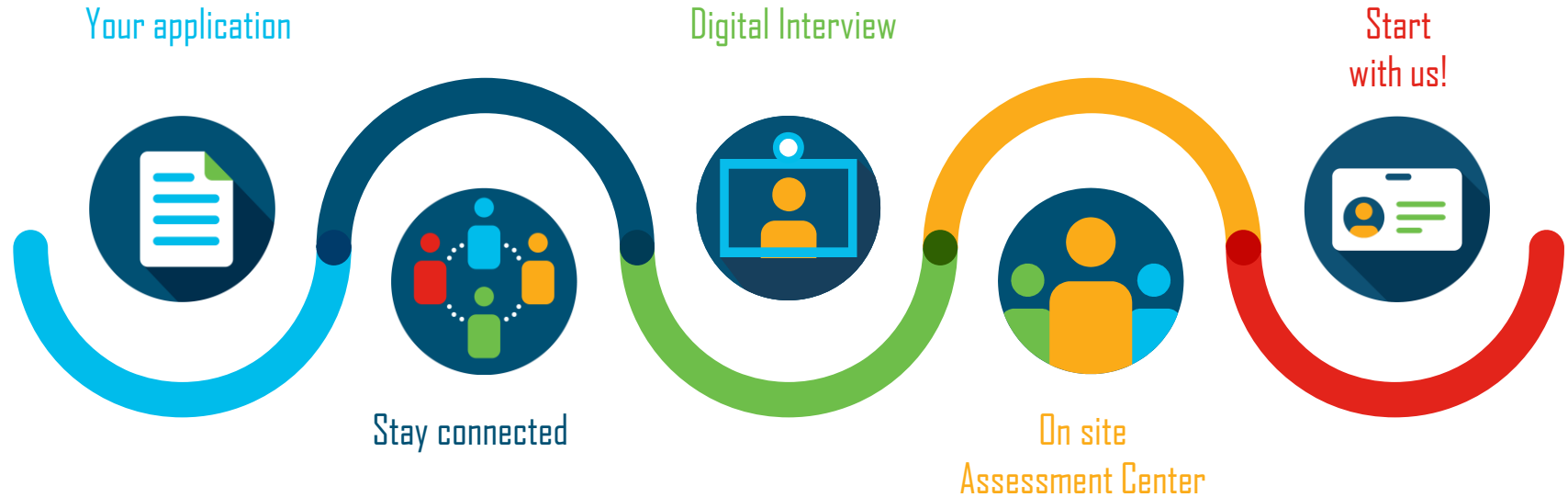
## Architectures Training

Components of a Network  
Networking Basics  
Architectures & Customer Relevance  
LAN  
Mobility  
WAN  
DC, Cloud, SDN  
Collaboration  
Security  
Internet of Things & Digitization  
Selling Programmability  
Service Provider  
Services  
Recurring Revenue and Value  
Software by Architecture

## Business Outcomes Training

Partnering at Cisco  
Services  
Recurring Revenue and Value  
Salesforce.com  
Real Deal Speakers

# Talent Acquisition Journey



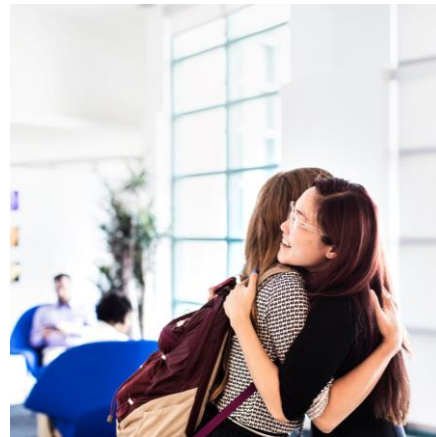
Come prepared



Build your  
Personal Brand



Stay focused



Be curious

# Want to know more?

Check out our podcast!!

<https://soundcloud.com/csapsalesfloor/tracks>



Tales from the CSAP floor

A journey through the worldwide  
**Cisco Sales Associates Program**  
Insights from members starting  
new careers at Cisco

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